# Article information:

Leveraging ICT to Overcome Complementary Institutional Voids: Insights from Institutional Work by a Social Enterprise to Help Marginalized | SpringerLink  
<https://link.springer.com/article/10.1007/s10796-020-09991-6>

# Article summary:

1. ICTs have been integrated into development initiatives to address social and livelihood issues of marginalized communities, but many projects fail due to weak or conflicting institutions and institutional voids.

2. Institutional scholars suggest that institutional work can be a useful lens to address institutional voids, but there is limited research on how actors in developing country contexts with limited resources can engage in institutional work.

3. Existing literature on institutional work has mainly focused on addressing one institutional void, but there is a need to consider contexts where multiple voids intersect and require structured interventions tailored to the specific institutional environment.

# Article rating:

Appears moderately imbalanced: The article provides some useful information, but is missing several important points or pieces of evidence that would be required to present the discussed topics in a balanced and reliable way. You are encouraged to seek a more balanced perspective on the presented issues by exploring the provided research topics and looking at different information sources.

# Article analysis:

该文章提出了一个重要的问题，即ICT如何在边缘化社区中发挥作用。然而，该文章存在一些潜在的偏见和局限性。

首先，该文章没有充分考虑ICT本身可能会带来的风险和负面影响。例如，ICT可能会加剧数字鸿沟，并导致信息不对称和依赖性增加。此外，ICT也可能会导致隐私和安全问题。

其次，该文章过于强调机构空白的概念，并未充分考虑其他因素对ICT项目成功的影响。例如，社区参与、文化差异、技术能力等因素都可能对项目成功产生重要影响。

第三，该文章没有提供足够的证据来支持其主张。虽然它引用了一些研究结果来支持其观点，但这些研究并不一定适用于所有情况。

最后，该文章似乎倾向于支持社会企业在ICT项目中发挥作用。然而，在实践中，并非所有社会企业都能够有效地利用ICT解决边缘化问题。因此，在评估社会企业的作用时需要更加谨慎和客观。

综上所述，尽管该文章提出了一个重要问题并提供了一些有价值的见解，但它也存在一些潜在的偏见和局限性。因此，在使用该文章的结论时需要更加谨慎，并考虑其他可能影响ICT项目成功的因素。

# Topics for further research:

* Potential risks and negative impacts of ICT
* Factors other than institutional voids that affect ICT project success
* Need for sufficient evidence to support claims
* Potential bias towards social enterprises in ICT projects
* Importance of careful and objective evaluation of social enterprise impact
* Need to consider other factors that may affect ICT project success.

# Report location:

<https://www.fullpicture.app/item/ce01940cd11b1b202c56b0f9e4f92d8f>